










TELFORD HOMES SUSTAINABILITY OBJECTIVES



SUSTAINABILITY PERFORMANCE

N/A new objective not applicable for that reporting year. ● Achieved ● Partially achieved ● Not achieved

SUSTAINABLE DEVELOPMENT GOAL (SDG) ALIGNMENT





	2023 KPI	FY 18/19	FY 19/20	2020	2021	2022	2023	2023 PROGRESS UPDATE	2024 KPI
LIVING LEGACY									
Creating thriving places that enable people to live sustainable lifestyles									
 	Continue to use Telford Homes' Living Legacy toolkit on the design of all new developments	●	●	●	●	●	●	Toolkit implemented on all schemes, revisions made in light of the biodiversity design guide workstream	Continue to use Telford Homes' Living Legacy toolkit on the design of all new developments
 	All new developments incorporate or are within a 1km of public green space	●	●	●	●	●	●	Green infrastructure and biodiversity net gain embedded in schemes	All new developments incorporate or are within a 1km of public green space
	Secure cycle storage available in developments for at least 80% of the total units	●	●	●	●	●	●	We achieved 100% secure cycle storage across all our schemes	Secure cycle storage available in developments for at least 80% of the total units
 	Record the percentage of developments with initiatives to reduce personal car dependency and the environmental impacts of car travel such as car clubs	●	●	●	●	●	●	Average Public Transport Accessibility Level (PTAL) of 5 achieved	Record the percentage of developments with initiatives to reduce personal car dependency and the environmental impacts of car travel such as car clubs
	Continue to Implement Green travel plans for customers on all new developments	●	●	●	●	●	●	We have implemented green travel plans on all our new schemes	Continue to Implement Green travel plans for customers on all new developments
	Continue to monitor BREEAM in use Excellent rating subject to client requirements	N/A	N/A	●	●	●	●	To achieve this standard will require an informed and committed project partner. In the short-term, this is not an immediate client requirement, although anecdotally we believe this will change leading up to 2025	Continue to monitor BREEAM in use Excellent rating subject to client requirements
	Achieve BRE HQM 4 star or equivalent	N/A	N/A	N/A	●	●	●	BRE HQM is currently being used with a Target of 4 star	Achieve BRE HQM 4 star or equivalent

SUSTAINABILITY PERFORMANCE



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SUSTAINABLE DEVELOPMENT GOAL (SDG) ALIGNMENT










	2023 KPI	FY 18/19	FY 19/20	2020	2021	2022	2023	2023 PROGRESS UPDATE	2024 KPI
LIVING LEGACY									
 	Average Considerate Constructors Scheme Score (CCS) of Excellent (39-45) across all developments Stretch Target aim to achieve one innovation point on at least 1 project	N/A	N/A	N/A	N/A	N/A	●	Average CCS score of 44 with national award nominations	Average Considerate Constructors Scheme Score (CCS) of Excellent (39-45) across all developments Stretch Target aim to achieve one innovation point on at least 1 project
 	Develop a business strategic positioning piece on placemaking and meanwhile use	N/A	N/A	N/A	N/A	N/A	●	Proposal developed and circulated to the senior leadership team. Consultant to be appointed to complete the workstream	Develop a business strategic positioning piece on placemaking and meanwhile use

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SUSTAINABLE DEVELOPMENT GOAL (SDG) ALIGNMENT

	2023 KPI	FY 18/19	FY 19/20	2020	2021	2022	2023	2023 PROGRESS UPDATE	2024 KPI	
BALANCED RESOURCES										
Making our money work harder through efficient use of resources across our business										
	Reduce the carbon intensity of our site operations by 3.8% (CO ₂ e/100m ²) including site and office data	●	●	●	●	●	●	●	Increase in fossil fuel usage due to delays in connecting to the grid on our schemes and gas usage on our Nine Elms development	Reduce the carbon intensity of our site operations by 3.8% (CO ₂ e/100m ²) including site and office data
	Divert 98% of construction waste from landfill and aim to work towards 2024 zero waste to landfill target (Roadmap 2023* Commitment)	●	●	●	●	●	●	Achieved 98% diversion of construction waste from landfill	Divert 98% of construction waste from landfill and aim to work towards 2024 zero waste to landfill target (Roadmap 2023* Commitment)	
	Divert 95% demolition and excavation waste from landfill	●	●	●	●	●	●	Achieved 100% for Excavation waste and 100% for demolition waste	Divert 95% demolition and excavation waste from landfill	
	Continue to reduce construction waste intensity by 3% (tonnes/100m ²) including site and office data	●	●	●	●	●	●	Waste intensity doubled during the reporting period to 5.32 T per 100m ² . This is due to a lower number of live projects with higher intensity works on site having a more direct influence on the intensity numbers than in previous years	Continue to reduce construction waste intensity by 3% (tonnes/100m ²) including site and office data	
	Continue to reduce site water consumption intensity by 3% (m ³ /100m ²) including site and office data	●	●	●	●	●	●	A 32% decrease in our annual site water intensity	Continue to reduce site water consumption intensity by 3% (m ³ /100m ²) including site and office data	
 	Design our homes to achieve at least an average of 105 litres per person per day (LPPPD) with the ambition to achieve 100 litres per person per day (double check against KPI list)	●	●	●	●	●	●	105 LPPPD water consumption achieved	Design our homes to achieve at least an average of 105 litres per person per day (LPPPD) with the ambition to achieve 100 litres per person per day (double check against KPI list)	
 	Continue to ensure that 90% of the timber procured through group agreements is from FSC or PEFC	●	●	●	●	●	●	All timber is legally sourced with 99.8% of the timber procured from FSC or PEFC certified sources	Continue to ensure that 90% of the timber procured through group agreements is from FSC or PEFC	

SUSTAINABILITY PERFORMANCE



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2023 KPI		FY 18/19	FY 19/20	2020	2021	2022	2023	2023 PROGRESS UPDATE	2024 KPI
BALANCED RESOURCES									
	Continue to implement Circular Economy statements with an aim to work towards 2024 zero waste to landfill target	N/A	N/A	●	●	●	●	All new planning applications implement Circular Economy statements	Continue to implement Circular Economy statements with an aim to work towards 2024 zero waste to landfill target
	Continue to ensure the acquisition and development of 100% brownfield schemes	N/A	●	●	●	●	●	Undertaken 100% brownfield development	Continue to ensure the acquisition and development of 100% brownfield schemes
	50%-60% reductions in CO ₂ against national building Regulations (Roadmap 2023* Commitment)	N/A	N/A	●	●	●	●	Our new planning applications are already targeting a circa 35 per cent reduction in Part L regulated CO ₂ (2021 regulations) Our road map continues to target a reduction of 70-80% reduction in 2024 compared with the FHBS circa 75 per cent reduction requirement for 2025	50%-60% reductions in CO ₂ against national building Regulations (Roadmap 2023* Commitment)
	Conduct construction green travel survey for 2023 to benchmark	N/A	N/A	N/A	N/A	N/A	●	Green travel survey complete for the reporting period and incorporated into corporate carbon data for the first time	Continue to conduct construction green travel survey
	Digitise and track vehicular transport to site to capture associated emissions from supply chain	N/A	N/A	N/A	N/A	N/A	●	Vehicle movements being recorded manually at present, discussions with suppliers deuing the reporting period on how we can digitise	Digitise and track vehicular transport to site to capture associated emissions from supply chain
	10% reduction in embodied carbon against our 2019 baseline (Roadmap 2023* Commitment)	N/A	N/A	N/A	N/A	N/A	●	We are already on course to achieve our 2025 embodied carbon target, which requires new schemes to have a 20% reduction against our 2019 baseline of 670.43kgCO ₂ e/m ²	10% reduction in embodied carbon against our 2019 baseline (Roadmap 2023* Commitment)
	Benchmark the percentage of our new homes that meet the updated 2022 Part L regulations	N/A	N/A	N/A	N/A	N/A	●	All schemes compliant with these aspirations	Continue to Benchmark the percentage of our new homes to meet the updated 2022 Part L regulations

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SUSTAINABLE DEVELOPMENT GOAL (SDG) ALIGNMENT



2023 KPI	FY 18/19	FY 19/20	2020	2021	2022	2023	2023 PROGRESS UPDATE	2024 KPI
BALANCED RESOURCES								
Collaborating with our partners to identify innovative building techniques and deliver homes of the future								
 Continue to maintain an average EPC B rating	●	●	●	●	●	●	Achieved an EPC B (at least an average SAP of 85)	Continue to maintain an average EPC B rating
 Continue to ensure 50% of completed units have access to onsite renewables or low carbon infrastructure	●	●	●	●	●	●	100% of schemes have access to onsite renewables or low carbon infrastructure	Continue to ensure 50% of completed units have access to onsite renewables or low carbon infrastructure
 Continue to adopt Government's MMC definition framework in preparation for 2023 20% spend target	●	●	●	●	●	●	16% investment in MMC compliance compared with the Governments definition framework	Continue to adopt Government's MMC definition framework in preparation for 20% spend target
 Continue to carry out POE on as-built performance	●	●	●	●	●	●	POE undertaken on all schemes by an independent third party	Continue to carry out POE on as-built performance
 Continue to conduct Whole Life Carbon assessments on all new schemes	N/A	N/A	N/A	●	●	●	We are completing Whole Life Carbon assessments on all new schemes	Continue to conduct Whole Life Carbon assessments on all new schemes
 Set-out a smart building strategy	N/A	N/A	●	●	●	●	A smart building strategy is being considered as part of our 2023 FHS workstream	Set-out a smart building strategy
 Become a BIM accredited business in 2023 (Roadmap 2023* Commitment)	N/A	N/A	N/A	N/A	N/A	●	We have received our Building Information Modelling (BIM) Kitemark accreditation against BS EN ISO 19650-2:2018	

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	2023 KPI	FY 18/19	FY 19/20	2020	2021	2022	2023	2023 PROGRESS UPDATE	2024 KPI
SMART BUSINESS									
Investing in people and relationships to ensure lasting value for all our stakeholders									
	Continue to attain an AFR better than the construction industry	●	●	●	●	●	●	AFR of 0.034 compared with the construction industry average of 0.3	Continue to attain an AFR better than the construction industry
	Ensure site operatives to have a CSCS or Partners card	●	●	●	●	●	●	Achieved	Ensure site operatives to have a CSCS or Partners card
 	Continue to ensure at least 7% of workforce are trainees or apprentices	●	●	●	●	●	●	Trainee percentages not achieved due to business restructure	
	Continue to strive for a staff turnover below 12%	●	●	●	●	●	●	Turover aspirations not achieved due to business restructure	
	Continue to pay all direct employees the London Living Wage	●	●	●	●	●	●	We pay all direct employees the London Living Wage	Continue to pay all direct employees the London Living Wage
	Development of BLL induction video for new joiners	N/A	N/A	N/A	N/A	N/A	●	All new joiners receive BLL induction training, vide content for sustainability report to be embedded in an induction video	Development of BLL induction video for new joiners
	Maintain a NextGeneration Gold Level award	●	●	●	●	●	●	For the fifth consecutive year a Gold award was achieved	
	Achieve a HomeViews developer rating of 4 star*	N/A	N/A	N/A	N/A	N/A	●	Achieved 4.12/5 star developer rating	Achieve a HomeViews developer rating of 4 star*
 	Continue to monitor SME spend as a percentage of turnover	●	●	●	●	●	●	58% of our suppliers spend is with SMEs	Continue to monitor SME spend as a percentage of turnover

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SMART BUSINESS									
	Continue to participate in CDP submission and improve category scores	N/A	N/A	●	●	●	●	CDP submission made - improved to a B	Continue to participate in CDP submission and improve category scores
	Review all anticipated changes to the 2013 Act and publish an annual Modern Slavery and Human Trafficking statement	N/A	N/A	●	●	●	●	Annually we publish our Modern Slavery and Human Trafficking statements in accordance with the relevant obligations	Publish an annual Modern Slavery and Human Trafficking statement
	Maintain ISO9001 certification	N/A	N/A	●	●	●	●	Maintained certification inagural ISO 9001 certification	Maintain ISO9001 certification
	Maintain ISO45001:2017 certification	N/A	N/A	●	●	●	●	Maintained ISO45001:2017 certification	Maintain ISO45001:2017 certification
	ISO20400 gap analysis	N/A	N/A	N/A	●	●	●	We worked with Action Sustainability to carry out a gap analysis against the standard with our commercial departmental leaders	
	Implement mental health & wellbeing strategy	N/A	N/A	N/A	●	●	●	We continue to implement our strategy	Continue to implement mental health & wellbeing strategy
	Tier 1 subcontractors to pay the London Living Wage commitment	N/A	N/A	N/A	N/A	●	●	The requirement is included within our Responsible Procurement Policy	Tier 1 subcontractors to pay the London Living Wage commitment
	All subcontractor packages to include requirements to utilise materials with EPDs for key building elements where available	N/A	N/A	N/A	N/A	N/A	●	Our subcontractor sustainability requirements document has been updated to include this requirement to inform whole life carbon assessments	All subcontractor packages to include requirements to utilise materials with EPDs for key building elements where available
	No Major NCRs raised from BSI audits	N/A	N/A	N/A	N/A	N/A	●	Achieved	No Major NCRs raised from BSI audits

*Homeviews metric changed from recommend developer percentage to developer star rating part way through the reporting cycle.